

BreakingPoint Application and Threat Intelligence (ATI) Program

A comprehensive service and support program for identifying vulnerabilities and weaknesses within cyber infrastructure, including product updates, real-world application protocols, real-time security strikes and responsive support

The BreakingPoint Storm CTM[™] exposes previously impossible-to-detect vulnerabilities and weaknesses within cyber infrastructure components and systems before they are exploited to destroy what is most important to you—your customer data, your assets, your reputation and even national security. The product is made to be fast, realistic and easy to use, including the BreakingPoint Application and Threat Intelligence Program (ATI), a responsive and all-inclusive Service and Support program. Our team of dedicated application and security researchers provides everything you need for thorough measurement of the performance, security and stability of cyber infrastructure devices, including access to all application protocols, security strikes, product enhancements, and full service and support. In one comprehensive program, you can tap into the resources and expertise to keep your simulation conditions current and realistic. The ATI Program includes all of the following:

Frequent Application Protocol Updates

With a current ATI Program agreement you are assured of the most realistic simulation conditions possible with access to the latest applications.

The BreakingPoint Labs team utilizes advanced surveillance techniques and methodologies to identify, capture and rapidly deliver the emergent business, recreational, and malicious applications you need to conduct meaningful and thorough performance and security verification.

Consistent with BreakingPoint's all-inclusive approach, your ATI Program account gives you automatic access to all newly released protocols, software fixes, operating system updates and other resource downloads.

Security Updates from the Industry's Top Security Researchers

Security threats are constantly evolving, with new vulnerabilities discovered each day. Your simulation conditions must reflect the latest security threats so that you can ensure your equipment will perform reliably and protect cyber infrastructure from the most advanced and malicious traffic. Our team of experts does the research for you by identifying and generating security attacks that meet your needs.

We don't license our security attacks from other vendors: Our award-winning staff of application and security researchers provides timely updates, ensuring we deliver the industry's most complete security updates. Currently we provide:

- 4,500+ security strikes and 80+ evasion techniques
- The industry's most comprehensive Microsoft Tuesday[®] coverage, with 24-hour response time
- SYN flood attacks with up to 1,000,000 connections per second
- The ability to direct security strikes at networking devices or target servers
- Application layer fuzzing to detect previously unknown vulnerabilities

The BreakingPoint ATI Program includes:

- All software updates and upgrades
- Frequent application protocol releases to library of +130 applications
- Research into emerging security vulnerabilities
- Frequent security updates to library of 4,500+ security strikes, 80+ evasion techniques
- Microsoft[®] Tuesday updates within 24-hours
- Priority access to problem resolution team
- Personalized service and support
- Single point of contact for problem resolution
- Convenient technical support options
- Community and educational resources

Convenient Technical Support Options

BreakingPoint offers a range of responsive support options to ATI Program customers. You can get answers to questions and requests, including phone-based, email and online support. Experienced technical representatives are available Monday through Friday from 7:00 am - 7:00 pm CST/CDT. Or you can bypass phone support and submit your service requests online. Open a new request or update and check status for existing requests via email, at your convenience.

Authorized Technical Support Contacts

As an ATI Program customer, you may designate people within your organization who are authorized to submit an unlimited number of service requests to our support technicians. If desired, BreakingPoint will designate a support specialist to serve as your single point of contact for requests. This expert will become familiar with your environment and usher the delivery of solutions that meet your needs.

Professional Services Engagements

ATI Program customers may purchase on-site technical training, in addition to the free access to all online web-based tutorials. Additionally, our experts are available on a contract basis to review your simulation and measurement plans and ensure they are current, rigorous and comprehensive. Our Professional Services staff will visit your site to address your most pressing issues and questions or oversee critical projects.

Warranty Provisions/Extended Hardware Options

BreakingPoint provides a one (1) year standard hardware warranty or an optional extended hardware warranty. Please contact your sales representative or an authorized reseller for additional information on extended hardware warranty options.

More Information

Custom ATI Program packages are available for site licenses and multi-year programs. For more information about how the BreakingPoint ATI Program can help you harden your cyber infrastructure, please contact your regional sales representative today.

Contact BreakingPoint

Learn more about BreakingPoint products and services by contacting a representative in your area.

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